Primary Care Director, Division of Community Health Services (CHS), Tennessee Department of Health

Description: This position is to provide leadership, support, and oversite for the work of the primary care teams in 56 clinic sites in 51 counties across Tennessee. Sixteen of the 56 primary care sites are Federally Qualified Health Centers (FQHCs). The Primary Care Director is responsible for ensuring the provision of high-quality primary care services and the efficient and timely delivery of care. The Primary Care Director serves as a mentor to the seven rural Regional Medical Directors who have direct responsibility for management and direction of these services in their respective regions. This position is expected to provide support and guidance to the Regional Medical Directors, at a minimum, in daily activities and new initiatives. This position will also be expected to interact, as appropriate, with the Regional Directors and other members of the regional leadership team.

The Primary Care Director will report to the CHS Medical Director.

Responsibilities, at a Minimum:

- Promote access, quality, patient satisfaction, and efficiency in service provision while maintaining an optimal level of productivity
- Provide leadership and support to staff to enhance the effective use of the Electronic Public Health Information System (EPI) and identify training needs
- Regularly review and analyze service delivery and other relevant data and provide interpretive information to the Regional Medical Directors.
- Provide leadership in the development and implementation of quality improvement initiatives related to primary care services
- Support and coach Regional Medical Directors including providing input into goals for Individual Performance Plans
- Attend and participate in CHS Senior Leadership Team meetings
- Facilitate strategic and performance improvement process planning related to the delivery of primary care services

Requirements:

- Doctor of Medicine or Doctor of Osteopathy with board certification in internal medicine or family medicine.
- Medical licensure, in good standing, in the state of Tennessee.
- Experience working in the field of public health and/or in an FQHC preferred.
- Significant experience in and current medical practice in Primary Care are strongly preferred.

To apply, please email a resume and cover letter to Amy.Baltz@tn.gov. This vacancy will remain open until it is filled. Candidates must be eligible to work in the United States.

The State of Tennessee is an equal opportunity, equal access, affirmative action employer.